for repair from outside the United States, or that is returned without a valid proof of purchase; or (h) any indirect or consequential harm caused as a result of, or in connection with, the limited warranty or consequential damages. THE TOTAL AGGREGATE LIABILITY BY OOMA FOR DAMAGES OF ANY NATURE, REGARDLESS OF FORM, ACTION OR FORESEEABILITY, SHALL NOT EXCEED THE AMOUNT PAID BY YOU TO US FOR THE PRODUCT UPON WHICH LIABILITY IS BASED. SOME STATES AND/OR COUNTRIES DO NOT ALLOW LIMITATIONS OR EXCLUSIONS FOR INCENTIAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND/OR EXCLUSIONS MAY NOT APPLY TO YOU. IF SUCH IS THE CASE, TO THE EXTENT PERMITTED BY APPLICABLE LAW, OOMA LIMITS ITS LIABILITY OR EXCLUDES ANY IMPLIED WARRANTIES TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

Important 911 Information

Ooma wants to make sure that you are aware of important differences in the way 911 service operates with Ooma when compared with traditional telephone service. Here’s what you need to keep in mind:

Differences between traditional 911 service and Ooma 911.

Be advised that Ooma 911 service is less reliable than traditional 911 service. Some regions do not support enhanced 911 service and your emergency call may be routed to an emergency response center which does not keep your contact information on file.

To be prepared during any service interruption.

Ooma phone service depends not only on your continued subscription (and payment) for the service, but also on Internet connectivity and power to function. In the event of power, network, or Internet outages (including congestion), or if your service is disconnected or suspended due to non-payment, you may experience a failure, disruption or delay in your 911 service. We recommend that you keep an alternative phone service (such as a cellular phone) handy to increase the reliability of your access to emergency services during any service interruption.

Do not disconnect.

Until you are told to do so by an emergency dispatcher, do not disconnect your 911 call. If you are inadvertently disconnected, call back immediately.

Keep your service address up to date.

Ooma will attempt to provide the emergency operator with your service address, so please ensure that your information on file with us is always accurate and updated. You may update your address online or by calling customer support at 1-888-711-6662. If you do not do this (for example, if you are unable to speak during a 911 call), the emergency operator may assume that you are calling from a different address and make incorrect assumptions.

Inform other users.

You must notify your members of the Household and other potential users of your Ooma phone service of the nature and limitations of 911 emergency calls.

Limitations of Liability

Ooma’s terms of service limit and disclaim liability related to Ooma 911 service, so please read these carefully.

For a complete description of our Ooma 911 service, please see Ooma’s terms of service at www.ooma.com/911. Please leave this notice next to your phone.

Copyright Notices

© 2013 Ooma, Inc. All rights reserved. Reproduction in whole or in part without written permission is prohibited.

Ooma, the Ooma logo, Ooma Telo, Ooma PureVoice, Ooma Premier, Ooma Telo Premier, Ooma PureVoice, Ooma Premier, Ooma Telo Premier, and Ooma Telo are trademarks of Ooma, Inc. All other product, service or brand names are the property of their respective owners. Patent pending.

Ooma reserves the right to revise this publication and to make changes in its content from time to time without obligation to the Product(s) described in this manual at any time.

Limitation on Liability.

This WARRANTY is the COMPLETE AND EXCLUSIVE WARRANTY AGREEMENT FOR THE PRODUCT BETWEEN YOU AND OOMA. NO ONE IS AUTHORIZED TO MAKE MODIFICATION OR EXTENSION OF THIS WARRANTY AND YOU SHOULD NOT RELY ON ANY SUCH MODIFICATION. OOMA RESERVES THE RIGHT TO CHANGE ITS LIMITED WARRANTY WITHOUT PRIOR NOTICE FOR FUTURE SALES. OOMA DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO ITS PRODUCTS, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, COURSE OF DEALING, TRADE USAGE OR PRACTICE OR THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS. MOREOVER, OOMA SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY NATURE ARISING OUT OF OR IN CONNECTION WITH, THE LIMITED WARRANTY OR THE USE OR PERFORMANCE OF ANY PRODUCT, WHETHER
Safety Information

When using telephone equipment, including the Ooma Telo device, basic safety precautions should always be followed to reduce the risk of fire, electric shock, damage to equipment, loss of property, severe injury to persons or even loss of life, including the following:

- Do not use the equipment and all related accessories near or under water, e.g., in the bathroom, kitchen sink or laundry tub, in a wet basement, near a swimming pool, under the rain, do not plug any parts in water or any other liquid.
- Avoid using the equipment during an electrical storm. There may be a remote risk of electric shock from lightning.
- Use only the power cord provided with this manual. If necessary, order a new replacement power adapter from Ooma or authorized dealers using the original part number.
- Do not insert the power adapter into an extension cord, receptacle or outlet unless the prongs can be fully inserted, failure to do so may cause electric shock or overheating.
- Do not use the equipment and all related accessories near or over radiator, nor in any area where proper ventilation is not provided.
- Do not use the equipment in any manner other than as detailed by the owner’s manual, product having the same or similar function.
- Do not use a telephone to report a gas leak in the vicinity of the leak.
- Do not allow anything to rest on the equipment, its power cord or heat register. Never place the equipment near a radiator, in a wet basement, near a swimming pool, under the rain or in any other liquid.
- Do not hold the power adapter in place if it is plugged upside down, for example do not use a telephone to report a gas leak in the vicinity of the leak.
- The power supply adapter is intended to be correctly oriented in a vertical or floor mount position. This device is not designed to hold the power adapter in place if it is plugged upside down, for example do not use a telephone to report a gas leak in the vicinity of the leak.
- Do not touch or open the power adapter. All servicing should be done by an authorized service representative.
- Do not put the equipment into an electrical outlet if it emits smoke, an abnormal smell or makes unusual noises. These conditions may cause fire or electric shock.
- Do not use liquid or if aerosol cleaners, use a damp cloth or a microfiber cloth for cleaning.
- Do not allow anything to rest on the equipment, its cord or power adapter.
- Do not install the equipment where its cord may be walked on or stumble on.
- Do not use the equipment and all related accessories near or under water, e.g., in the bathroom, kitchen sink or laundry tub, in a wet basement, near a swimming pool, under the rain, do not plug any parts in water or any other liquid.
- Avoid using the equipment during an electrical storm. There may be a remote risk of electric shock from lightning.
- Use only the power cord provided with this manual. If necessary, order a new replacement power adapter from Ooma or authorized dealers using the original part number.
- Do not insert the power adapter into an extension cord, receptacle or outlet unless the prongs can be fully inserted, failure to do so may cause electric shock or overheating.
- Do not use the equipment and all related accessories near or over radiator, nor in any area where proper ventilation is not provided.
- Do not use the equipment in any manner other than as detailed by the owner’s manual, product having the same or similar function.
- Do not use a telephone to report a gas leak in the vicinity of the leak.
- Do not allow anything to rest on the equipment, its power cord or heat register. Never place the equipment near a radiator, in a wet basement, near a swimming pool, under the rain or in any other liquid.
- Do not hold the power adapter in place if it is plugged upside down, for example do not use a telephone to report a gas leak in the vicinity of the leak.
- The power supply adapter is intended to be correctly oriented in a vertical or floor mount position. This device is not designed to hold the power adapter in place if it is plugged upside down, for example do not use a telephone to report a gas leak in the vicinity of the leak.
- Do not touch or open the power adapter. All servicing should be done by an authorized service representative.
- Do not put the equipment into an electrical outlet if it emits smoke, an abnormal smell or makes unusual noises. These conditions may cause fire or electric shock.
- Do not use liquid or if aerosol cleaners, use a damp cloth or a microfiber cloth for cleaning.
- Do not allow anything to rest on the equipment, its cord or power adapter.
- Do not install the equipment where its cord may be walked on or stumble on.

The FCC Wants You To Know

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept interference received, including interference that may cause undesired operation. Privacy of communication may not be ensured when using this device.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. This limit is designed to provide reasonable protection against harmful interference in a residential installation. These limits are designed to provide reasonable protection against harmful interference in a residential installation and do not guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance, or operation of this product in any way other than as detailed by the owner’s manual, could void your authority to operate this product.

To ensure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended use. This product has been tested and found to comply with the FCC’s exposure criteria. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

This limited warranty does not cover: (a) the cost of returning the replacement product, or damage or loss during shipment for warranty service; or (b) any software (which is governed exclusively by the licensing terms of such software); or (c) any Product that has been subjected to accident, misuse, negligence or tampering; (d) any Product that has been damaged due to repair, alteration, or handling that is contrary to operation instructions, neglect, acts of god, inundation, fire, water or other liquid intrusion, or force major; or (d) any Product that has been damaged due to repair, alteration, or handling that is contrary to operation instructions, neglect, acts of god, inundation, fire, water or other liquid intrusion, or force major; or (e) any Product that has been damaged due to repair, alteration, or handling that is contrary to operation instructions, neglect, acts of god, inundation, fire, water or other liquid intrusion, or force major; or (f) any Product whose identifying information has been removed, altered or rendered illegible; or (g) any Product purchased, used, serviced, or shipped.