

# Ooma 4G Adapter

## Quick Start Guide

### Installation Instructions

#### Plug the Connect 4G into the Base Station

Use the provided USB cable to plug the Connect 4G into the USB port on the back of the Ooma Telo or Phone Genie Base Station. If the provided cable is not long enough, you can use any USB cable up to 15' long.



#### Restart the Base Station

Unplug the power cable from the Base Station, then plug it back in again to restart it.

# Status Lights



**Blinking Blue, Green, and Red** LED cycles through LED colors during its **first** boot cycle.



**Solid Yellow** (simultaneous red and green) Device is booting up after its **first** boot cycle.



**Blinking Green** Adapter is powered on but searching for signal.



**Solid Blue** Adapter is connected with excellent signal strength.



**Solid Green** Adapter is connected with good signal strength.



**Blinking Red** Adapter is missing its SIM.

## 4G Placement Advisory

For the best 4G signal, place the adapter in an area of your house with good cellular reception such as in a room with a window. Suction cups may be used to mount the adapter directly against a window. The adapter should not be placed in a corner, against a wall, or within five feet of a large metal object like a water heater or refrigerator. To get more precise signal strength information, download the Ooma Setup app on your iPhone or Android smartphone.

### Need Assistance?

Check out these resources for troubleshooting guides or additional help:

**Online knowledgebase:** [www.ooma.com/support](http://www.ooma.com/support)

**User manuals:** [www.ooma.com/userguide](http://www.ooma.com/userguide)

**Community forum:** [forums.ooma.com](http://forums.ooma.com)

**Live customer care:** [1-888-711-6662](tel:1-888-711-6662)