Services Comparison Guide

Ooma enables your users to collaborate and stay connected to customers and co-workers anywhere. Whether you are a business of one or thousands, in one location or many, Ooma is easy to deploy, use, and scale. As the #1 rated VoIP, you can trust Ooma to accelerate your business in the work-from-anywhere economy.

Ooma Business Phone Solutions Features and Characteristics

	Ooma Business Phone	Ooma Business Phone Pro
Costs		
US, Canada, Mexico, Puerto Rico	Metered calls, per minute, where applicable	None/Unlimited Calling International rates still apply
Cost per user	Included	$29.95 USD month/user, plus taxes and fees
Basic Telephony Features		
DID per User	•	•
Call hold	•	•
Call waiting	•	•
Blind transfer	•	•
Supervised transfer	•	•
3-way calling	•	•
Voicemail to email	•	•
Call forwarding	•	•
Call Logs	•	•
Emergency calling	•	•
Mobility Features		
Ooma Office mobile app	•	•
Ooma Office desktop app	•	•
SMS / MMS messaging		•
Collaboration		
Video Meetings		•
Audio Conference Bridge		•
Advanced Call Management		
Virtual Receptionist		•
- Multi level menus		•
- Dial by name		•
- Company Directory		•
- Music on Hold		•
- Music on Transfer		•
- Text-to-Speech Prompts		•
User Ring groups		•
Device Ring Groups		•
Simultaneous ring		•
Call forward on no answer		•
Call forward on device offline		•
Extension Dialing		•

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	Ooma Business Phone	Ooma Business Phone Pro
Company Administration Features		
Admin Portal		•
Company Number		•
Toll-free number		•
Business Name Caller ID		•
Number porting		•
Multisite Support		•
Flexible Numbering Plan		•
Call Blocking Features		
Anonymous Call Rejection		•
Outgoing caller ID blocking		•
Custom block lists		•
Automated robocall blocking		•
Advanced User Features		
End User Portal	•	•
Call Permissions		•
Voicemail Transcription		•
Advanced Call Logs		•
Call Recording		•
Virtual Fax		•
Advanced User Features with IP Phones		
Shared Speed Dial		•
Intercom		•
Paging		•
Overhead Paging		•
Multicast Paging		•
Extension Monitoring		•
Call Park / Retrieve		•
Call Flip		•