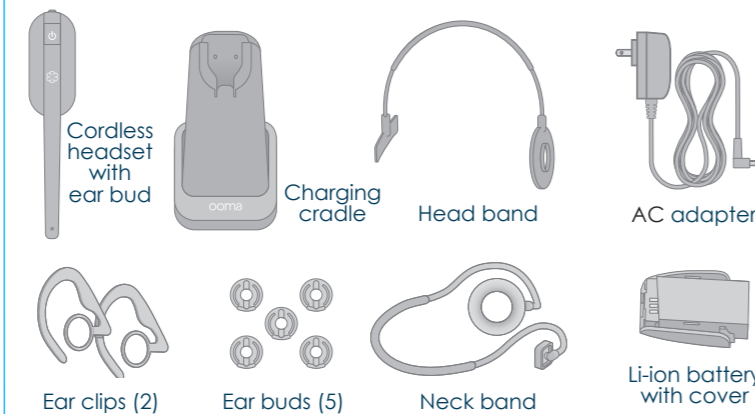
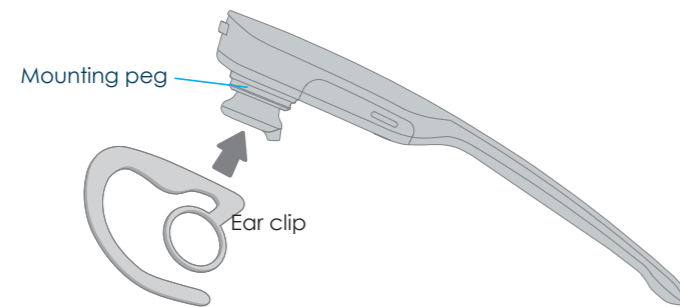




Package Contents

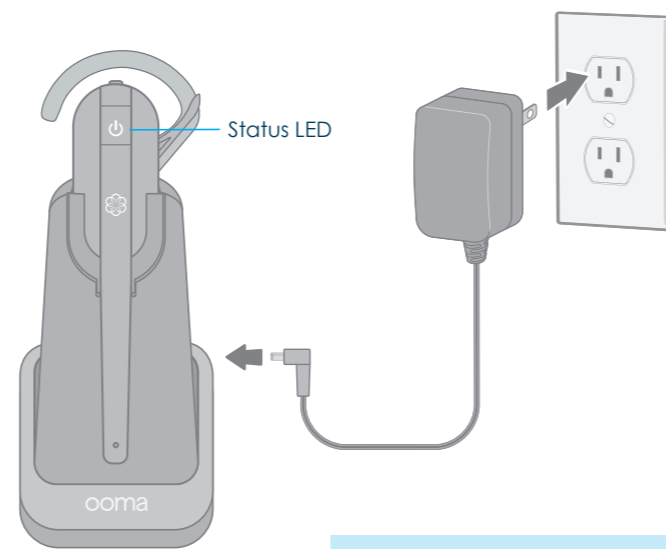


Step 1 Attach Earpiece Loop, Neckband or Headband



Decide if you would like to secure the headset over your ear, around your neck, or over your head. Push the headband, neck band, or ear clip onto the mounting peg. You may also replace the ear bud with the one that fits your ear best.

Step 2 Charge the Battery



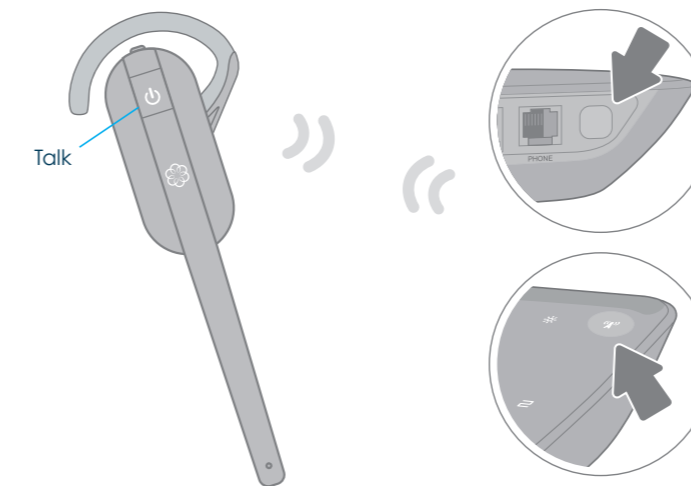
Note: We recommend that you fully charge the headset before using it. This takes around three hours.

Connect the AC adapter to the charging cradle and to a wall outlet.

Insert the battery into the battery compartment and press down until it clicks into place. Place the headset in the charging cradle with the status LED facing forward and the status LED should start to blink red and blue.

If the LED doesn't light up, reseal the headset.

Step 3 Register the Headset



Press the Page key on your Ooma device and hold it down for three seconds. The headset should automatically register.

Once the headset is registered, the LED will stop flashing blue and red.

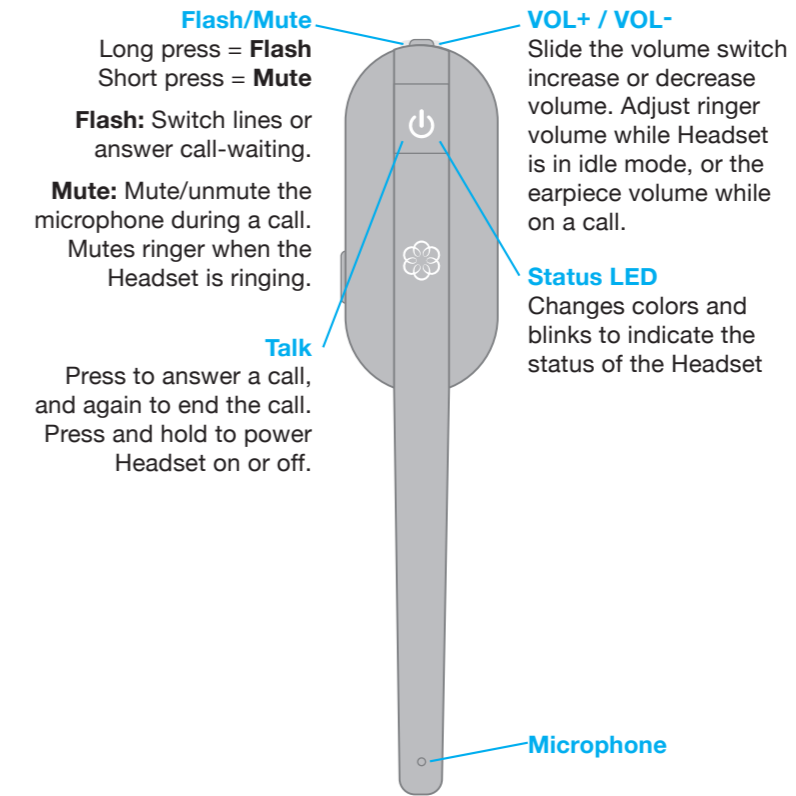
Continue charging the headset for at least three hours until the status LED lights up solid blue.

Pick up the headset and press the **TALK** button. Listen for a dial tone to confirm your setup is finished. Press **TALK** again to hang up.

IMPORTANT: The Ooma Headset is not compatible with the first-generation Ooma Telo Handset. If you have a Telo Handset and wish to use the Ooma Headset, you must first dial *#*#*#* on a phone connected to your Ooma Telo. The Telo will reboot and install a new version of software.

Once the Telo is back in service, repeat Step 3. The Telo will now connect to your Headset. Any Telo Handsets will no longer work.

Quick Reference Guide



Flash/Mute
Long press = **Flash**
Short press = **Mute**

Flash: Switch lines or answer call-waiting.

Mute: Mute/unmute the microphone during a call. Mutes ringer when the Headset is ringing.

Talk
Press to answer a call, and again to end the call. Press and hold to power Headset on or off.

VOL+ / VOL-
Slide the volume switch increase or decrease volume. Adjust ringer volume while Headset is in idle mode, or the earpiece volume while on a call.

Status LED
Changes colors and blinks to indicate the status of the Headset

NOTE: To register the Headset to another base unit, invoke the following key sequence: **VOL+, TALK, VOL-, TALK, VOL+, VOL-, TALK**. The status LED should start to blink blue and red slowly.

Put the Headset back onto the charging cradle and the status LED should start to blink blue and red quickly. You may now register the Headset to another base unit.

Lights and Sounds

The status LED on the Ooma Headset can communicate information about the connection and battery status of the device. The table below shows the different LED indicator patterns that the headset uses:

Blue	Steady	Headset is seated in the charging cradle and fully charged.
	Flashing	Headset is in idle mode and not charging.
	Double flashing	Headset is on and connected to a phone call.
	Triple flashing	Headset is powering on.
	Quadruple flashing	Headset is ringing and can be heard through the earpiece.
Red	Steady	Headset is charging on its cradle.
	Flashing	Battery is low and the headset needs to be returned to its charging cradle.
	Triple flashing	Headset is powering off.
Red / Blue	Toggle slowly	Headset is not registered.
	Toggle quickly	Headset is in registration mode.
Off		Headset is powered off.
		No battery is installed.
		The battery is dead.

Quick Reference Guide

The Ooma Headset also uses audio indicators to communicate changes in the device status. See below for a table of audio prompts:

One short beep every 30 seconds	<ul style="list-style-type: none">Headset microphone is muted
Two beeps	<ul style="list-style-type: none">The ringer volume has reached its lowest setting.The listening volume has reached its highest/lowest setting.Any key is pressed while the Headset is out of range.
Two low beeps	<ul style="list-style-type: none">Call waiting alert tone.
Two rapid beeps every 20 seconds	<ul style="list-style-type: none">Low battery warning.
Three rapid beeps every 20 seconds	<ul style="list-style-type: none">Headset is out of range of the Ooma base unit.Headset is not yet registered to an Ooma base unit.
Three rapid beeps	<ul style="list-style-type: none">Headset is powering on or off.



Need Assistance?

Check out these resources for troubleshooting guides or additional help:

Online knowledgebase: www.ooma.com/support

User manuals: www.ooma.com/userguide

Community forum: forums.ooma.com

Live customer care: **1-888-711-6662 (US)**
1-866-929-6662 (Canada)

Limited Warranty

What this Warranty Covers. Ooma agrees to provide a limited warranty to the holder of a valid proof of purchase (“Consumer” or “you”) that the Ooma Headset contained in this package (“Product”) is free from material defects in material and workmanship, subject to the exclusions noted below. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America or Canada.

What Ooma Will Do. During the warranty period, Ooma or its authorized service representative will repair or replace, at its option, without charge, a Product which is found to be materially defective in materials or workmanship and returned to Ooma. Ooma, at its option, may use new or refurbished replacement parts to repair the Product, or may replace the Product with a new or refurbished product having the same or similar function.

How Long this Warranty Lasts. This limited warranty shall expire one (1) year from the date of the Product purchase. Replacement or refurbished parts and products are warranted for the original Product warranty period. This warranty terminates if you sell or transfer your Product.

What this Warranty Excludes. This limited warranty does not cover: (a) the cost of shipping and handling for returned and replacement products, or damage or loss during shipment for warranty service; or (b) any software (which is governed exclusively by the licensing terms of such software); or (c) any Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling that is contrary to operation instructions, neglect, acts of god, inundation, fire, water or other liquid intrusion, or force majeure; or (d) any Product that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of Ooma; or (e) any Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or (f) any Product whose identifying information has been removed, altered or rendered illegible; or (g) any Product purchased, used, serviced, or shipped for repair from outside the United States or Canada, or that is returned without a valid proof of purchase; or (h) any indirect or consequential harm caused as a result of any defect or failure of the Product to properly operate, including without limitation lost data or inability to communicate.

How to Get Warranty Service. To obtain warranty service, call Customer Support toll-free at 1-888-711-6662 (USA) or 1-866-929-6662 (Canada) for detailed information, including instructions on how and where to return your Product and on any applicable costs associated with a repair, replacement or exchange. You may be required to provide proof of purchase before obtaining warranty service, and it is your sole responsibility to maintain such proof (e.g., a sales receipt). Returned products that are determined not to be materially defective will be subject to a handling fee. If you disagree with any of our decisions with respect to warranty service, you have the right to contest that decision as permitted under applicable laws and regulations.

How State Law Applies. This limited warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Limitation on Liability. THIS WARRANTY IS THE COMPLETE AND EXCLUSIVE WARRANTY AGREEMENT FOR THE PRODUCT BETWEEN YOU AND OOMA. NO ONE IS AUTHORIZED TO MAKE MODIFICATIONS TO THIS LIMITED WARRANTY AND YOU SHOULD NOT RELY ON ANY SUCH MODIFICATION. OOMA RESERVES THE RIGHT TO CHANGE ITS LIMITED WARRANTY WITHOUT PRIOR NOTICE FOR FUTURE SALES. OOMA DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO ITS PRODUCTS, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, COURSE OF DEALING, TRADE USAGE OR PRACTICE OR THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS. MOREOVER, OOMA SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES OF ANY NATURE ARISING OUT OF, OR IN CONNECTION WITH, THE LIMITED WARRANTY OR THE USE OR PERFORMANCE OF ANY PRODUCT, WHETHER BASED ON CONTRACT OR TORT, INCLUDING NEGLIGENCE, OR ANY OTHER LEGAL THEORY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE TOTAL AGGREGATE LIABILITY BY OOMA FOR DAMAGES OF ANY NATURE, REGARDLESS OF FORM, ACTION OR FORESEEABILITY, SHALL IN NO EVENT EXCEED THE AMOUNT PAID BY YOU TO US FOR THE PRODUCT UPON WHICH LIABILITY IS BASED. SOME STATES AND/OR COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, AND/OR DO NOT ALLOW THE EXCLUSION

OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND/OR EXCLUSIONS MAY NOT APPLY TO YOU. IF SUCH IS THE CASE, TO THE EXTENT PERMITTED BY APPLICABLE LAW, OOMA LIMITS THE DURATION OF ANY IMPLIED WARRANTIES TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

Compliance Information

Any changes or modifications to this product not expressly approved by the manufacturer or other party responsible for compliance could void your authority to operate this product.

FCC Part 15 Information

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

FCC PART 15.105(b): Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20 cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The headset is designed for body-worn operation and meets FCC RF exposure guidelines when used with any belt clip, carrying case, or other accessory supplied with this product. (All necessary accessories are included in the package; any additional or optional accessories are not required for compliance with the guidelines.) Third party accessories (unless approved by the manufacturer) should be avoided as these might not comply with FCC RF exposure guidelines.

Industry Canada (I.C.) Notice

Terminal equipment

NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation IC before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Radio equipment

The term IC before the radio certification number only signifies that Industry Canada technical specifications were met. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. “Privacy of communications may not be ensured when using this telephone”.

IC Number: 1135B-80950000

Safety Information

When using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- This unit is NOT waterproof.** DO NOT expose this unit to rain or moisture.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Do not expose this product to liquid (water, alcohol, etc.) or submerge in liquid for any reason.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use this product to report a gas leak in the vicinity of the leak.
- This product contains lithium-ion rechargeable batteries. Be careful when handling the batteries. Conductive materials such as bracelets, silverware, metallic surfaces may create a short-circuit leading to a battery overheat and would cause burns or release of toxic ingredients. Do not intentionally short-circuit the batteries.
- There may be a risk of explosion if you use a wrong type of battery. Use only the supplied rechargeable battery.
- Do not open, damage, puncture or burn the batteries. Released electrolyte is corrosive and may cause injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Remove the batteries before shipping or storing the product.
- Dispose of these batteries in a safe manner. Do not throw your old batteries in the trash. Please call 1-800-8-BATTERY (1-800-822-8837), they will provide you with the address of the recycling center nearest to you.

The equipment and accessories must be operated only for its intended use and not for any other purposes.

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